

# HOME FROM HOME

Dog Day Care & Accommodation



## Terms of Business

❖ FEES:

At the time of booking a 50% non-refundable deposit is required. Your booking is not confirmed until this is received. The balance is due on the day the booking commences and if not received we reserve the right to cancel your booking.

❖ CHARGING PERIOD:

For boarding our fees are based on the number of nights accommodated. For day care we charge per day or part thereof. Payment must be made on receipt of your dog. Similarly, if we are just walking your dog.

❖ CANCELLATIONS:

Should you need to cancel your pets stay with us you will forfeit your deposit. If you cancel your dog's stay at short notice, a week or less, we reserve the right apply the full charge should we not be able to replace your booking.

❖ COLLECTION & DELIVERY:

Please ensure that you deliver your dog at the agreed time or if we are collecting your dog that it is available for collection at the agreed time. If your dog is not ready for collection at the agreed time we may not be able to collect as it could have an impact on our next collection and schedule.

❖ PREVIEW:

Before a long holiday board we request that you do a 1 night board, this allows us to assess your dog. Also your dog has a chance to assess us. The cost of an overnight trial would be deducted from the subsequent booking

❖ BEDDING:

We supply clean fresh bedding for every new dog. We also supply feed and water bowls. If you prefer you are more than welcome to bring your own, and any other toys or comforts. You will be given your own sealed box to store all your equipment in.

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❖ **FOOD:**

We will supply a basic hard complete food. If you do not wish your pet to have something further, please ensure that you bring enough additional feed for your dog for the duration of its stay, including treats. We require a brief outline of feeding times, habits, including treats or food that your pet is/is not allowed to have.

❖ **REFUSAL:** We reserve the right to refuse boarding without explanation.

❖ **VETS:**

Should your dog require a visit to the vets during its stay you remain responsible for all fees and associated costs. We require to see all vaccination certificates. Dogs without valid certificates will not be catered for.

Please print and sign below accepting the above statements are correct and you accept full responsibility for any extra charges incurred by us during your pet's stay.

Disclaimer : I am happy for my dog to board with other dogs, including off lead play. Unless stated on the registration form.

Signed: .....

Full Name: .....

Date: .....